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**Titel:** Risk Management in General Dental Practice  
**Reihe:** QuintEssentials of Dental Practice

**Kurztext:**

The need for an effective risk-management strategy for the dental profession has never been greater as dentists face the dual challenges of regulation and legislation and cope with the heightened expectations of an informed public. This book explores the many facets of risk management, including consent, ethical issues, effective communication, complaint resolution, and risk assessment.

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- Chapter 02. Principles of Risk Management
- Chapter 03. Understanding Human Error
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- Chapter 07. Clinical Records
- Chapter 08. Clinical Negligence
- Chapter 09. Handling Complaints
- Chapter 10. Business Risk

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