



Edition: 1st Edition 2004  
pages: 164  
Images: 32  
Cover: Hardcover  
ISBN: 978-1-85097-066-8  
Stock No.: 31121  
Published: July 2004

#### Quintessenz Verlags-GmbH

 Ifenpfad 2-4  
12107 Berlin  
Germany

 +49 (0) 30 / 76180-5

 +49 (0) 30 / 76180-680

 [info@quintessenz.de](mailto:info@quintessenz.de)

 <http://nginx/deu/de>

## Book information

**Authors:** Raj Rattan / John Tiernan  
**Title:** Risk Management in General Dental Practice  
**Series:** QuintEssentials of Dental Practice

#### Short text:

The need for an effective risk-management strategy for the dental profession has never been greater as dentists face the dual challenges of regulation and legislation and cope with the heightened expectations of an informed public. This book explores the many facets of risk management, including consent, ethical issues, effective communication, complaint resolution, and risk assessment.

#### Contents

Chapter 01. Understanding Risk  
Chapter 02. Principles of Risk Management  
Chapter 03. Understanding Human Error  
Chapter 04. Ethical Considerations  
Chapter 05. Consent and Communication  
Chapter 06. Dentist-Patient Relationship  
Chapter 07. Clinical Records  
Chapter 08. Clinical Negligence  
Chapter 09. Handling Complaints  
Chapter 10. Business Risk  
Index

**Categories:** Practice Management, General Dentistry