


Auflage: 1st Edition 2004  
Seiten:: 164  
Abbildungen: 32  
Einband: Hardcover  
ISBN: 978-1-85097-066-8  
Artikelnr.: BL042  
Erschienen: Juli 2004

Preis \$10.00  
Änderungen vorbehalten!

#### Quintessence Publishing Company, Inc.

 411 North Raddant Road  
Batavia  
Illinois IL 60510  
Vereinigte Staaten von Amerika

 +1 (0)630 / 736-3600

 +1 (0)630 / 736-3633

 [contact@quintbook.com](mailto:contact@quintbook.com)

 <http://nginx/usa/en>

## Buch-Information

**Autoren:** Raj Rattan / John Tiernan  
**Titel:** Risk Management in General Dental Practice  
**Reihe:** QuintEssentials of Dental Practice

#### Kurztext:

The need for an effective risk-management strategy for the dental profession has never been greater as dentists face the dual challenges of regulation and legislation and cope with the heightened expectations of an informed public. This book explores the many facets of risk management, including consent, ethical issues, effective communication, complaint resolution, and risk assessment.

#### Contents

Chapter 01. Understanding Risk  
Chapter 02. Principles of Risk Management  
Chapter 03. Understanding Human Error  
Chapter 04. Ethical Considerations  
Chapter 05. Consent and Communication  
Chapter 06. Dentist-Patient Relationship  
Chapter 07. Clinical Records  
Chapter 08. Clinical Negligence  
Chapter 09. Handling Complaints  
Chapter 10. Business Risk  
Index

**Fachgebiet(e):** Praxismanagement, Zahnheilkunde allgemein