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## Información sobre el libro

**Editor:** Slater, Mabel  
**Título:** Dental Team Companion  
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#### Texto breve:

The dental team approach is the future of oral healthcare provision. Team members must have shared goals, understand their roles and responsibilities and must react to situations as a team. This book promotes the adoption of the team approach so important in modern oral healthcare provision.

#### Contens

Chapter 01. Changing society: moving with the times  
Chapter 02. Understanding and respect: caring for patients with special needs  
Chapter 03. Patient interaction: engendering trust and confidence  
Chapter 04. Handling patient complaints: negative to positive outcomes  
Chapter 05. Making the working environment safe  
Chapter 06. The workplace  
Chapter 07. Team roles and responsibilities  
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Chapter 09. Stress avoidance  
Chapter 10. Handling disputes  
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Chapter 12. Working with company representatives  
Chapter 13. What is professionalism?  
Chapter 14. Confidentiality, consent and recording keeping  
Chapter 15. Observing regulations  
Chapter 16. Keeping up to date

**Categorías:** Gestión de prácticas, Equipo de práctica, Odontología en general